

Malheur Council on Aging & Community Services
“Malheur Express” 2013 - Public Transit Survey Report

Age: 41% of those surveyed indicated they were 80+, 16% were ages 70-79, 16% were ages 36-69, and the remaining 27% represented ages 0-35 years of age.

Individuals surveyed stated their **primary means of transportation** as:

- 38% Malheur Express “Dial a Ride/Medical Transportation – Demand Response”
- 25% Snake River Transit Routed/Commuter Bus Service
- 19% Personal Vehicle
- 17% Friend, relative, caregiver or neighbor
- 1% Caregiver

Respondents indicated they **typically travel 2-3 days a week.**

Reasons for using public transit as:

- 44% For a Medical Necessity
- 16% To Attend Senior luncheon
- 16% cannot afford gas
- 11% Shopping
- 7% cannot afford a car
- 6% travel to nonmedical appointments

Written Comments:

“Without public transit, I would not be able to make doctor appointments for myself and my child. I depend on the dial-a-ride service to get me where I need to go.”

“If I didn’t have this kind of ride I don’t know what I would do. The bus and van is great help for all of us.” “I do not drive”

“I am 95 years old.”

“I cannot afford the gas to come to lunch.”

“If I didn’t have the routed service available, I would stay home.”

“I need the service! Without it I walk or can’t go.”

Without public transit... “I would have to drive more.”

Without public transit...“I could not attend congregated lunch.”

Without public transit...“I would not be able to shop or eat lunch at the meal site.”